

Southwest Riverside Consortium

Adult Education Entrance/Current Student Survey Results: 2016-17 & 2017-18

Results for MSJC Menifee Campus

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Overview

The Southwest Riverside Consortium’s Adult Education Surveys were developed to capture students’ points of view regarding current adult education services, challenges, delivery modalities, as well as input for future consideration. Two surveys, an Entrance (also for currently enrolled students) and Exit, were designed. The results that follow are based on Entrance surveys completed in the 2016-17 and 2017-18 school years.

Participants by member site are presented below:

Site	2016-17 Entrance Surveys	2017-18 Entrance Surveys
Banning Adult School	76	108
Beaumont Adult School	159	124
Hemet Adult School	74	7
Lake Elsinore Valley Adult School	785	828
MSJC Campuses	1,310	898
Murrieta Valley Adult School	149	0
Perris Community Adult School	224	325
Riverside County Office of Education (RCOE)	192	29
San Jacinto Adult School	261	526
Temecula Valley Adult School	154	139

A total of 2,984 Entrance/Current student surveys were collected consortium-wide for the 2017-18 school year. This report features the results for 2017-18 MSJC Menifee Campus Adult Education respondents and includes site-specific results from 2016-17, as well as 2017-18 consortium overall findings for comparison purposes. Results for “core” Entrance Survey items are found in Tables 1-16. MSJC specific item findings are in Tables 17 and 18. Responses to open-ended survey questions follow these tables.

Demographics

Table 1. Total Participants

	MSJC Menifee 2016-17	MSJC Menifee 2017-18	Overall 2017-18
Sample size	154	210	2,984

Table 2. Item 13: How long have you attended this school?

Response Options	MSJC Menifee 2016-17 % (n=148)	MSJC Menifee 2017-18 % (n=204)	Overall 2017-18 % (n=2,644)
Less than 1 year	75.0	69.1	71.0
1 year	16.2	15.7	12.5
2 years	4.7	8.8	8.5
3 or more years	4.1	6.4	7.9

Table 3. Item 14: What is your age?

Response Options	MSJC Menifee 2016-17 % (n=150)	MSJC Menifee 2017-18 % (n=203)	Overall 2017-18 % (n=2,804)
Under 18 years	--	0.5	2.6
18-24 years	17.3	11.8	33.7
25-30 years	12.0	10.8	14.3
31 years or over	70.7	76.9	49.4

Table 4. Item 15: What is your ethnicity? (Mark all that apply.)

Response Options	MSJC Menifee 2016-17 % (n=154)	MSJC Menifee 2017-18 % (n=210)	Overall 2017-18 % (n=2,984)
White or Caucasian	4.6	10.0	13.0
Black or African American	--	3.8	4.1
Hispanic	78.6	70.5	63.5
Asian	13.0	9.1	4.4
American Indian	--	--	1.0
Native Hawaiian or other Pacific Islander	--	--	0.2
Multi-ethnic	1.3	3.8	7.0
Other, (please specify)	1.3	--	0.8
Missing	1.3	2.9	6.0

Program Area/Educational Goals

Table 5. Item 1: In which of the following areas are you currently taking classes? (Mark all that apply.)

Response Options	MSJC Meniffee 2016-17 % (n=148)	MSJC Meniffee 2017-18 % (n=203)	Overall 2017-18 % (n=2,861)
Elementary and secondary basic skills, including classes required for a high school diploma/equivalency	21.0	18.2	25.8
ESL, citizenship, career training ESL classes, courses for immigrants	65.5	74.4	26.4
Education programs for adults/older adults entering or reentering the workforce	12.8	8.9	13.2
Courses to help me better support my child(ren) with their school work	12.2	9.4	6.9
Education programs for adults with disabilities (developmental or learning)	6.1	1.0	1.7
Career training, career education certificate programs	4.1	2.5	3.1
Career training classes	2.0	2.0	2.5
Apprentices/Pre-apprenticeship programs	2.0	1.0	1.5
I am not taking classes in any of the above program areas	4.7	2.5	31.5
Other, (please specify)*	2.0	3.0	5.4

* See open-ended responses at the end of this report.

Table 6. Item 2: What are your educational goals? (Mark all that apply.)

Response Options	MSJC Meniffee 2016-17 % (n=149)	MSJC Meniffee 2017-18 % (n=204)	Overall 2017-18 % (n=2,901)
Pass citizenship exam	20.1	19.1	8.8
Improve English Language skills	77.9	78.4	37.1
High School Equivalency Test (GED, HiSET)	28.2	30.9	19.0
High school diploma	9.4	10.8	45.3
Associate 2-year college degree	16.8	12.3	12.6
Bachelor's 4-year college degree	7.4	6.9	11.9
Career training (job training or certificate program)	8.7	12.3	10.2
Vocational/technical program	5.4	4.4	4.7
Transfer credits for another institution	1.3	1.0	1.3
License	2.0	3.4	3.1
Other (please specify)*	--	1.0	4.5

* See open-ended responses at the end of this report.

Table 7. Item 3: What are your career goals? (Mark all that apply.)

Response Options	MSJC Menifee 2016-17 % (n=149)	MSJC Menifee 2017-18 % (n=197)	Overall 2017-18 % (n=2,764)
Developing new skills	69.1	77.2	61.8
Job-related training	20.1	26.4	25.4
Higher salary	32.2	24.9	37.7
Promotion/advance in current job	12.1	9.6	12.6
License/certification	21.5	16.2	23.3
Other (please specify)*	7.4	3.1	5.3

* See open-ended responses at the end of this report.

Table 8. Item 4: How important were the following reasons in your decision to enroll in your school? (% "Important" or "Very Important")

Response Options	MSJC Menifee 2016-17 % (n)	MSJC Menifee 2017-18 % (n)	Overall 2017-18 % (n)
Cost	76.0 (125)	64.1 (170)	63.6 (2,436)
Financial aid/scholarship opportunities	79.1 (105)	54.9 (153)	66.1 (2,215)
Academic reputation	78.2 (101)	67.6 (148)	71.1 (2,099)
A specific job training or certification or license program	77.2 (101)	61.8 (152)	72.5 (2,275)
Future employment opportunities	91.2 (125)	95.0 (161)	89.2 (2,511)
Recommended by family/friends/employer	75.9 (108)	75.8 (153)	65.2 (2,284)
Location of school (close to home/work)	84.4 (122)	88.6 (176)	77.6 (2,415)
Availability of courses	91.2 (114)	91.1 (158)	84.6 (2,344)
Personalized attention prior to enrollment	69.6 (102)	69.0 (142)	71.0 (2,197)
Other (please specify)*	58.3 (12)	20.3 (59)	30.5 (898)

* See open-ended responses at the end of this report.

Reasons for Taking CTE and ESL

Table 9. Item 5: Are you currently enrolled in a career training certificate or licensing program? (11.3% of 2016-17 and 5.9% of 2017-18 of MSJC Menifee adult education respondents and 31.7% of students Overall said “Yes”) If yes, which of the following apply to you? I want to ... (Mark all that apply)

Response Options	MSJC Menifee 2016-17 % (n=15**)	MSJC Menifee 2017-18 % (n=12**)	Overall 2017-18 % (n=206**)
Improve my job skills to get a better job	53.3	66.7	59.7
Re-enter the workforce	13.3	25.0	14.6
Change careers/learn a new set of job skills	53.3	16.7	25.7
Get a raise or promotion with my current employer	6.7	8.3	16.5
Complete a program/certificate to get a job	20.0	25.0	43.7
Expand my job opportunity options	33.3	58.3	46.1
Other (please specify)*	--	--	4.9

* See open-ended responses at the end of this report. **Number of respondents indicating “yes”; interpret results involving small n’s (<=20) with caution.

Table 10. Item 6: Are you currently or have you taken ESL classes at your school? (77.2% of 2016-17 and 67.4% of 2017-18 of MSJC Menifee adult education respondents and 31.7% of students Overall said “Yes”) If yes, why did you take or are you taking ESL classes? (Check all that apply.)

Response Options	MSJC Menifee 2016-17 % (n=107**)	MSJC Menifee 2017-18 % (n=129**)	Overall 2017-18 % (n=858**)
To help your children with school work	47.7	45.0	45.5
To get U.S. citizenship	37.4	31.0	28.7
To get a job	40.2	48.8	39.2
To get a better job	46.7	27.9	37.8
To start or grow a business of your own	18.7	13.2	17.1
To be able to attend college or vocational school	31.8	29.5	30.4
To meet a requirement for public assistance	9.4	7.0	8.3
To improve the way you feel about yourself	59.8	67.4	63.9
To make it easier to do things on a day-to-day basis	55.1	59.7	57.6
Other (please specify)*	1.9	3.9	2.8

* See open-ended responses at the end of this report. **Number of respondents indicating “yes”; interpret results involving small n’s (<=20) with caution.

Table 11. Item 7: Has the reason you started going to school changed over time?

Response Options	MSJC Menifee 2016-17 % (n=139)	MSJC Menifee 2017-18 % (n=199)	Overall 2017-18 % (n=2,787)
% Yes*	25.9	20.6	21.2

* If yes, describe how it changed? See open-ended responses at the end of this report.

Barriers to Educational Goals

Table 12. Item 8: What are some of the issues that have made it hard for you or your classmates to complete your education? (Mark all that apply.)

Response Options	MSJC Menifee 2016-17 % (n=134)	MSJC Menifee 2017-18 % (n=178)	Overall 2017-18 % (n=2,491)
Tuition cost	16.4	37.6	19.3
Cost of books and related materials	19.4	38.8	18.8
Lack of availability of classes/courses	17.2	35.4	19.0
Program, certificate, or license completion requires too much time	5.2	9.6	6.6
Lack of classes/courses offered online	6.0	14.0	8.6
Do not have access to a computer and/or the internet	16.4	23.6	13.2
Do not know how to use a computer well enough to learn online	28.4	39.9	15.7
School is not safe	0.8	2.3	1.7
Work schedule	24.6	25.3	39.4
Cost of transportation	6.7	11.2	9.2
Do not have reliable transportation	8.2	14.0	11.8
Distance to school/program	11.9	11.8	11.2
Childcare needs	26.1	28.1	26.3
Registration time is too short	4.5	9.0	3.5
Lack of internship and job experience opportunities	9.7	8.4	6.1
Lack of classes at convenient hours (e.g., Saturday and evening programs)	16.4	22.5	13.0
Other (please specify)*	8.2	5.1	8.0

* See open-ended responses at the end of this report.

Services

Table 13. Item 9: What services/help would you like offered at your school? (Mark all that apply.)

Response Options	MSJC Menifee 2016-17 % (n=122)	MSJC Menifee 2017-18 % (n=189)	Overall 2017-18 % (n=2,530)
Academic counseling (help planning academic goals and selecting courses)	44.3	47.6	35.1
Career counseling (help matching interests and skills with careers)	32.0	37.6	33.4
Tutoring	32.0	36.0	32.6
Assessment services (e.g., to assess your skills and how they relate to possible jobs)	27.9	38.1	21.9
Information about educational and job training programs	44.3	49.7	35.2
Information about jobs and careers (e.g., speaker, job fairs, tours)	31.2	40.2	33.5
Information about future employment opportunities (e.g., service learning, internship, on-the-job training)	36.9	40.2	33.2
Assistance with developing job search skills (e.g., interviewing, resume writing)	21.3	35.5	25.4
Job placement assistance (services to help connect employers with students looking for jobs)	29.5	31.2	27.8
Information about available student support services at your school or college	31.2	34.9	21.5
Information about more existing government programs (e.g., food stamps, public health services)	18.9	23.8	14.2
Information about services in the community	26.2	41.3	21.7
Childcare resources	23.8	31.2	20.4
Other (please specify)*	0.8	1.1	2.4

* See open-ended responses at the end of this report.

Transportation

Table 14. Item 10: How do you get to school? (Mark all that apply.)

Response Options	MSJC Meniffee 2016-17 % (n=152)	MSJC Meniffee 2017-18 % (n=209)	Overall 2017-18 % (n=2,820)
Drive my car/motorcycle	84.9	79.4	73.9
Get a ride from family/friend	10.5	12.9	22.6
Bus (public transportation)	2.6	2.9	4.9
Walk	4.6	7.2	9.6
Bicycle	2.0	2.4	2.0
Other, (please specify)*	1.3	--	1.0

* See open-ended responses at the end of this report.

General

Table 15. Item 11: What are the best times for you to attend classes? (Mark all that apply.)

Response Options	MSJC Meniffee 2016-17 % (n=151)	MSJC Meniffee 2017-18 % (n=205)	Overall 2017-18 % (n=2,813)
Mornings	67.6	65.4	52.9
Afternoons	11.3	25.4	27.9
Evenings	34.4	27.3	43.9
Saturdays	17.9	13.2	14.6
Summer	9.9	7.8	6.5
Other (please specify)*	2.7	0.5	2.0

* See open-ended responses at the end of this report.

Table 16. Item 12: How did you learn about your school? (Mark all that apply.)

Response Options	MSJC Menifee 2016-17 % (n=139)	MSJC Menifee 2017-18 % (n=202)	Overall 2017-18 % (n=2,751)
EDD/GAIN/CalWorks	0.7	0.5	2.3
DPSS	--	--	0.9
Unemployment Office	--	0.5	1.2
Family/Friend	56.8	59.4	47.7
Newspaper/Brochures/Internet	23.0	30.7	13.6
School website	13.7	23.8	18.9
High School	4.3	4.5	23.2
Other (please specify)	4.3	7.9	8.1

* See open-ended responses at the end of this report.

MSJC Specific Items

Table 17. Item 17: Would you like to meet with a college counselor?

Response Options	MSJC Menifee 2016-17 % (n=145)	MSJC Menifee 2017-18 % (n=196)
Yes	60.0	43.9

Table 18. Item 18: What do you expect from your teachers? (Mark all that apply)

Response Options	MSJC Menifee 2016-17 % (n=127)	MSJC Menifee 2017-18 % (n=200)
Start and end class on time	46.5	51.0
Group work/class activities	50.4	52.0
Clear instructions/explanations	63.0	61.5
Well prepared with class materials	39.4	49.5
Provides examples	48.0	54.0
Takes a personal interest in my class work	28.4	43.0
Gives me feedback on how I am doing	58.3	61.0
Other (please specify)*	1.6	2.0

* See open-ended responses at the end of this report.

Open-Ended Responses: MSJC Menifee Campus

Q1. In which of the following areas are you currently taking classes: Other (please specify)

- Basic computer skills
- College
- Mt San Jacinto college
- PreGED class
- Self development
- University

Q2. What are your educational goals: Career training (please specify)

- E.M.T
- Fitness trainer and nutritionist.
- Maybe I take a part time job in casino ;) I like it and after finish perfect English, continue my education.
- Not sure yet
- Not too expensive
- Nurse assistant
- To work in my career
- Quick book (x2)
- Respiratory therapist

What are your educational goals: License (please specify)

- Maybe nursing or ultrasound
- Nursing

What are your educational goals: Other (please specify)

- Military Career
- Speak english for the school

Q3. What are your career goals: Other (please specify)

- Developing my English vocabulary
- English Proficiency
- Entering college
- Get a job
- Military - Infantry
- University

Q4. How important were the following reasons in your decision to enroll in your school: Other (please specify)

- Communications with career counselor.
- I want to improve my English skills
- Improve my English for better opportunities.
- Schedule
- To be able to help my children more to do their homework and improve myself in the language for a job.

Q5. If you are currently enrolled in a career training certificate or licensing program, which of the following apply to you: Other (please specify)

No Responses

Q6. If you currently or have taken ESL classes, which of the following apply to you: Other (please specify)

- For my current job
- Highest salary
- I want a good career
- Improve English skill
- Skip

Q7. Has the reason you started going to school changed over time? If yes, describe how:

- Because at the beginning I did not understand much and attending you learn more and more.
- Because there is less time in your day.
- Divorce and needed to be able to provide a decent living for myself. The college I want to go to I need a GED or HSD.
- First it was to help my children, today also for personal improvement.
- Helps me with my English. I can write and speak English better
- I am happy with my classmates. I can speak, write, listen to English better and I like my teacher.
- I can depend on myself when I speak English, this is how I see the difference. This is one of my goals to speak fluent in English.
- I feel more confident about myself
- I feel more motivated to learn English
- I feel more secure in myself, and I like to be more prepared for develop me to live in this Country if I speak Spanish and English.
- I feel safer.

- I get up early everyday and I practice English in the story book, you tube and TV
- I have learned to develop myself a little with the language.
- I just wanted to improve my English skills, but now I'm thinking in going farther.
- I started because I wanted to know English. Now I want to know English and study a Technical career.
- I started just so I can get my GED. But once the counselors came to class and Jamila explained the process to get your Associates, Bachelors degree and the transfer program to a University, I know that I can go into one of those programs.
- I started with just improving my English for citizenship, but now I do it because I want to learn more and I really like the classes.
- I understand the language a little more.
- I want to be able to communicate with others clearly. I want a better job.
- I'm getting prepared for my future.
- Money future
- Much personal improvement.
- My current job was just to be a stepping stone while I work on furthering my education. Life happens and now it is time.
- My reason is that I started to communicate a little better in English
- Realized that if I'm looking for better opportunity or advancement in a working field I need to prepare myself.
- Speak more English, comprehension in the read. When I'm going to store I understand.
- Speaking, reading, writing is improved.
- To be able to cope with the language. Learn.
- Why I've learned
- Yes, I'm able to help my child with homework

Q8. What are some of the issues that have made it hard for you or your classmates to complete your education: Other (please specify)

- The schedule is good but I need to work full time.
- My English is not good (x3)
- No military programs, ROTC or anything of that sort
- Not knowing the process
- That there be child care.
- Work responsibility

Q9. What services/help would you like offered at your school: Other (please specify)

- Recruiters in contact with the school would make the process of going and talking to one easier if they are in the loop of whats going on.

Q10. How do you get to school: Other (please specify)

No Responses

Q11. What are the best times for you to attend classes: Other (please specify)

- School office

Q12. How did you learn about your school: Other (please specify)

- Drove by it
- Mailer
- Near my home
- Preschool Office (x 9)
- School Office (x3)
- Temecula Valley Adult School

Q15. What is your ethnicity: Other (please specify)

No Responses

Q16. What are your suggestions for improving your program/school or any additional information you would like to share?

- Again, just wish the school was more active in terms of dealing with the service. There's no programs at all that I can see which is even remotely ROTC based.
- I would like more days of classes to learn better.
- Attend everyday and study to pass my GED test.
- Child care
- ESL classes are open from Monday to Friday.
- I'm happy with my current program and my teacher.
- Study Computation.
- None (x4)
- I like to come to classes
- I need to learn English as level as I understand. For example, if I never go to any high school or middle school in my country how can I learn English at the high level. So, should teach English by the individual education.
- I think, it's very complete the tools you give us.
- I would like more days to learn English.
- I would like that you open ESL speaking and listened class.
- I would suggest to school officials if they could provide more online courses or programs.

- I'm in a very good class with a great teacher, I have passed one of my exams for my GED , and schedule the others with confidence.
- Improving English skills.
- It would be helpful if they get in more details about the ESL classes.
- Keeping all the programs you have, are excellent.
- The only thing that I would like is that if I do not feel ready to take another class, do not move me from where I am. because the exam I answer more or less well because I almost memorize them because I have a lot of time doing the same. Maybe it would be a good option to do new ones and several exams of the same level.
- Classes from Monday to Thursday with child care.
- More days & times of classes (x10)
- Classes of 2 levels
- More hours of ESL classes (x2)
- More teachers to give us classes by levels.
- More programs, child care and more strict in the classroom with no talking, if necessary.
- I would like it to be more days and I would have taken care of children.
- I would like it to start earlier so that it lasts one or two more hours.
- I liked the program a lot, I studied summer classes and now I'm in the first level. I would like you to separate intermediate level of advanced.
- More groups
- More job skills related classes free of charged
- More job training in areas of need ,demand,  visitors from different companies??
- More speaking and more grammar exercises.
- My information advance academic up level finish level
- I need books They must sell the books to advance better.
- Not everything is fine while taking care of children
- Open new ESL class, reading, writing, speaking
- Put computers for the whole class
- Put computers for the whole class
- Put more programs and that are accessible
- Highly educated teachers who teach with patience and dedication
- Provide ABE class at the Temecula camps.
- That there were more classes related to dentistry
- Divide the group with people who already know more, and start with the basics with which we are thinking.
- That the classes were by advanced level, medium and not advanced.
- That give us information with people who are trained, so that we pay attention to our needs and so that those who have already enrolled in the school respect the registration.
- Let us sell the books so we can practice at home more

- That continue supporting.
- Read and write more during classes to improve my writing.
- Read more.
- San Jacinto College in Menifee is excellent in the teaching of basic ESL but after you finish there is no continuation that goes according to, if not only multilevel, where those who are ahead are frustrated with those who have less skills in English and vice versa. My suggestion is to divide the courses, in basic, medium and advanced or as they consider because multilevel classes are very hard for both students and teachers. And finally I would like to add that the Citizenship classes are terrible, I do not doubt the teacher's ability but it should change their teaching methodology.
- If you could put more days of class.
- Have class 3 days a week on wednesday so please.
- Have more hours of English in my classroom
- To have more time speaking English and also writing.
- Transition program from ESL to regular class
- Tutoring with flexible hours days
- Want to improve my English.

Q18. What do you expect from your teachers (Mark all that apply): Other (please specify)

- Be nice.
- More homework
- She does all of the above
- Tricia White does all of those.

Q19. Where are you currently enrolled as a student: Other (please specify)

No Responses